



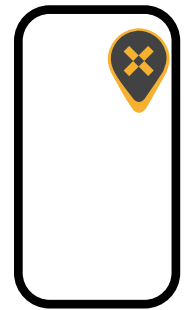
Achieve Peace of Find

getpixie.com

PACKAGE CONTENTS



- Point/s for your items (i.e: Keys, Wallet, etc...) and Phone Point (must be applied to the TOP back of your phone/case as shown).



Accessory:



- Key ring



- Cleaning Wipes (use them before applying the Points to your phone or items)



- Double Adhesive Sticker



- Curved Surface Adhesive Sticker

Welcome to Pixie™!

With Pixie™ you will never have to worry about where you left your keys, wallet, tablet or whatever! The Pixie Points and App, powered by Pixie Technology, give everyday things a digital identity to make them discoverable.



support@getpixie.com



Achieve Peace of Find

QUICK USER GUIDE



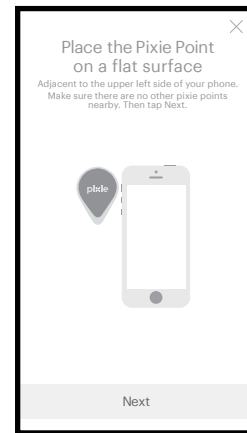
1. Download the Pixie App from the App Store and create your Pixie Account.
2. Turn ON Bluetooth, Location Services, and Sound.
3. Open the Pixie App on your iPhone and Register.
4. Watch the tutorial. Tap 'Tutorial' on the main App menu.
5. First let's pair your Phone Pixie point. Choose one point that will be attached to your phone. All Points are identical so you can choose any color you want for your My Phone Point.

Follow the in-App instructions to pair. This operation can take up to 45 seconds. *(image 1 and 2)*

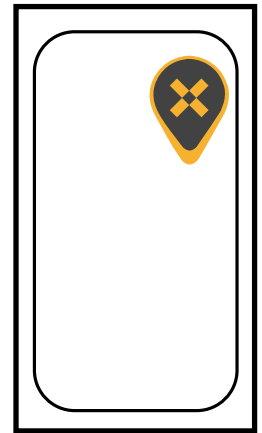
PAIRING TIPS: Place the chosen Point on a flat surface adjacent the upper left side of the phone *(image 1)*. Do NOT hold the Point in your hand.

Make sure ONLY the Point you want to pair is adjacent to the upper left side of your iPhone while the others are at least 4 feet away.

6. Place the paired Pixie Point inside the specially designed Pixie Phone Case then place your phone in the case. Alternatively, peel off the adhesive backing and attach it to the upper right hand corner of phone as shown. *(image 3)*
7. Pair the remaining Points for your valuable things like a wallet, keys etc... we call it Pixifying your items. *(image 4)*
8. If you are pairing more than 4 Pixie Points, swipe the Point icon to the left to choose point as a favorite point.



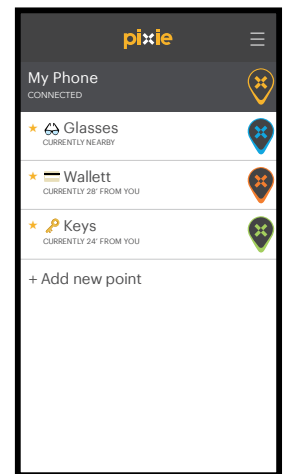
(image 1)



(image 2)



(image 3)



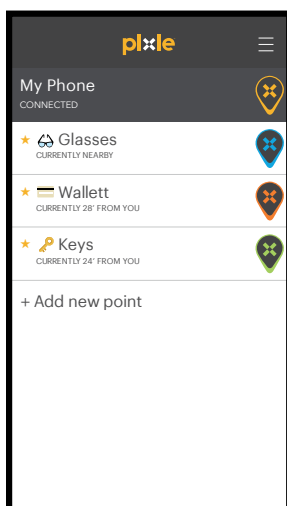
(image 4)

That's it! Now you're all set up.

Open the app, watch the tutorial, and experience Pixie! - Happy Finding!

HOW TO FIND PIXIFIED ITEMS

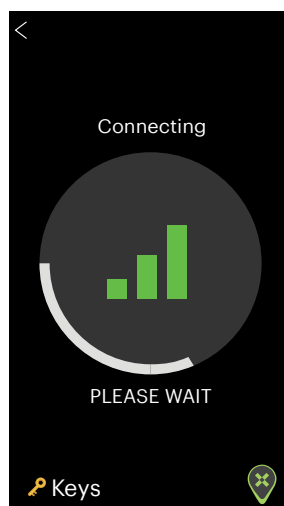
1



Tap on the Pixie Point you want to find from the Pixie App home screen.



2

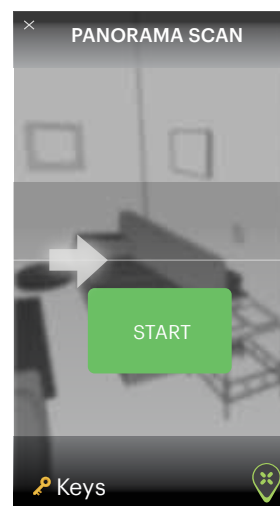


The App will connect to your item.

When the App has a strong signal (3 bars), the Pixie App will move to the panorama scan screen.



3



Stretch your arm out away from your body and slowly perform a the Panorama Scan by pressing the START button.

The App will provide guidance on how to use the Panorama Scan feature. Follow the in-App instructions.



4

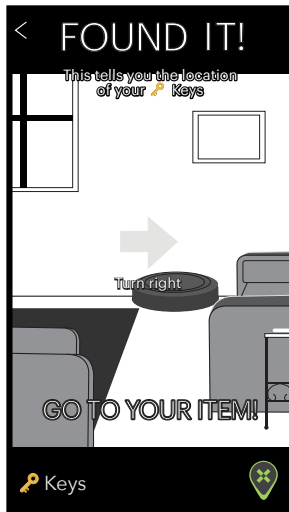


Scan slowly while staying in place just like you are taking a panorama picture. Keep the shadowed arrow as close as possible to the solid one. If the red arrow appears you are going too fast.

Immediately after the App locates the searched item, Augmented Reality (AR) mode is presented.



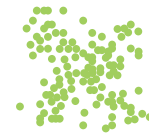
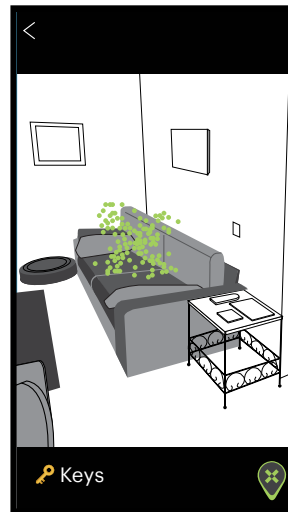
5



At the end of Panorama Scan, Turn right or Turn left message is displayed, to guide you to your item.

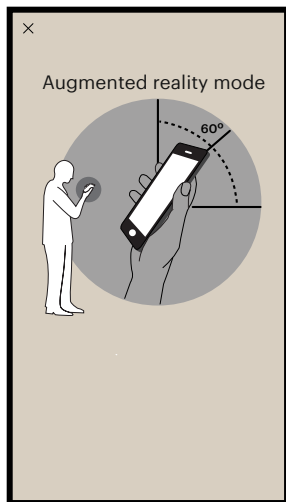


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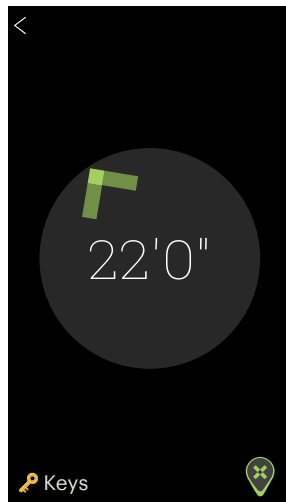
Pixie Dust image shows you where the Pixified item is hiding.

AR TIP



The AR mode is active when the phone is tilted at a 60° or higher angle. When phone is below a 60° angle, The Pointer mode (arrow and distance) will be displayed.

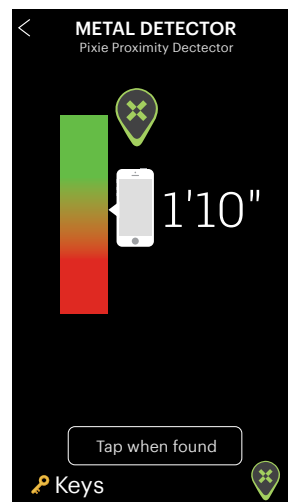
7



Once you start walking, the App will automatically switch to Pointer mode. Hold your phone straight in front of you, pointing in the direction you are walking.

Note that from this point on, AR mode is not available.

8



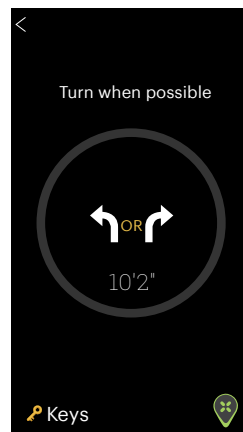
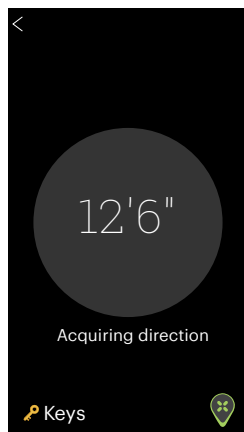
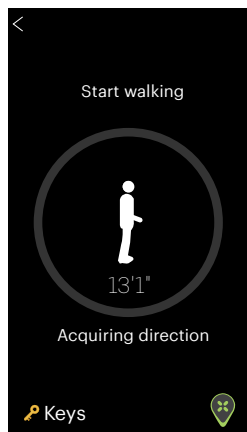
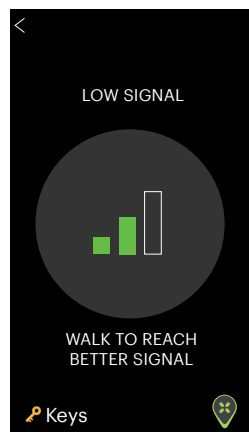
Metal detector mode -

When you are within 5 feet/ 1.5 meters from your item, the App will move into Metal Detector mode. This mode is like a hot/cold game. You will be assisted with both Sounds and Visual cues. On screen is displayed the distance from the phone to your item.

FOUND IT!

NOTE: that your item could be anywhere from the floor to the ceiling. So let the phone do the searching; move the phone up/down and side to side. As the phone gets closer - HOT - the distance number goes down and the sound become more frequent and higher in pitch. As the phone moves away - COLD - the distance number gets higher and the sound slows and gets lower in pitch.

LOW SIGNAL SEARCH



When signal strength is too low, or Panorama Scan could not locate your item, the App will ask you to walk. The exact location of your item, will be determined as you are walking. Hold your phone straight in front of you and start walking in any direction to begin.

Then walk according to the in-App instructions until the item is located.

TIP: You can tap the walking person icon on the screen, and the app will show you the exact distance to your item.

FREQUENTLY ASKED QUESTION:

For FAQ's, go to support.getpixie.com or access the help center in the Pixie App. (Tap on top right hand corner of your things **List** to access help and tutorials.)

TECHNICAL SPECIFICATIONS

- Bluetooth 4.1 Low Energy (Bluetooth Smart)
- Range: Pixified objects can be located up to 150 feet outdoor. Everyone's home is different, but a range of 30'-50' indoors is typical. Solid metal walls and obstacles will limit the range.
- Battery: Above 12 months of typical use.
- Waterproof with IP67 certification.

COMPATIBLE DEVICES

- Apple iOS Devices Using iOS 9 or later: iPhone 5S, iPhone 6 & 6+, iPhone 6s & 6s+, iPhone 7 & 7+ and iPads with Thunderbolt connector

Pixie will be adding models supported in the coming months. If your model is not on the list, please reach out to support@getpixie.com to ask about your specific device.

USE AND CARE

- We designed Pixie for everyday life. Since life can get soggy, Pixies Points can get wet and even be submerged in around 3' of water for about 30 minutes and be perfectly fine. (IP67)
- Do not use in extreme hot or cold environments. Keep between 32F/0C and 104F/40C.
- **CHOCKING HAZARD.** Pixie Points are small and therefore not suitable for children under 3 years old. Keep out of reach of young children.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

WARRANTY

The Pixie Points 30-Day Money Back Guarantee and Pixie Points Warranty described below (the “Warranty”) represents the sole warranty terms between Pixie, Inc. (“Pixie”) and each original retail purchaser (referred to as “original retail purchaser” or “you”) of Pixie Point location tracking hardware devices (“Pixie Points”) pertaining to your purchase of the Pixie Points. The Warranty only extends to original retail purchasers of the Pixie Points who have purchased the Pixie Points directly from Pixie, and is not transferable to any other party. Your purchase and use of the Pixie Points is further subject to and governed by Pixie’s Terms of Service located at: <http://www.getpixie.com/pages/term-of-service>.

PIXIE POINTS 30-DAY MONEY BACK GUARANTEE

If you are not completely satisfied with Pixie Points you purchased from Pixie, you may return your Pixie Points to Pixie within 30 days from the date the applicable Pixie Points were purchased, with a return merchandise authorization (“RMA”), for a full refund of the purchase price of the applicable Pixie Points. Please note that to be eligible for return, items must be in their original purchase condition, include all Pixie Points documentation, proof of purchase, and physically returned or postmarked within 30 days of the original purchase date. To receive an RMA please contact Pixie CustomerCare via email at: support@getpixie.com. You are responsible for return shipping and insurance fees.

If a Pixie Point delivered to you arrives damaged, please refuse the shipment or contact us immediately at support@getpixie.com. Please retain all packing materials unless instructed otherwise by Pixie. Claims for damaged or missing items must be reported immediately or within 5 days of receipt of your order. Pixie will not be responsible for lost or damaged returned shipments.

PIXIE POINTS WARRANTY

In addition to the Pixie Points 30-Day Money Back Guarantee stated above, Pixie warrants that your Pixie Points will be free from defects in materials and workmanship for a period of 1 year from the date of delivery to the original retail purchaser (**the “Warranty Period”**). If a defect in Pixie Points arises within the Warranty Period and you notify us promptly to obtain an RMA, Pixie will, at its sole option and subject to applicable laws, repair or replace it with a new or refurbished Pixie Point. This Warranty does not apply to Pixie Points you purchase from unauthorized resellers, or where the instructions for use and activation of Pixie Points are not complied with or where Pixie Points are damaged as a result of abuse, accident, modification, or other causes beyond our reasonable control. To receive an RMA please contact Pixie CustomerCare via email at: support@getpixie.com. Please note that to be eligible for replacement, items must be include proof of purchase, and be physically returned or postmarked within 30 days of the RMA issue date. You are responsible for return shipping and insurance fees.

Notwithstanding the foregoing, no warranty, expressed or implied, will extend to any Pixie Points (i) where identification labels on the Pixie Points have been removed or altered, (ii) where the purchase price was waived, (iii) that has been subjected to misuse, neglect, accident, improper storage or installation, or other use not in conformance with the Pixie Terms of Service, or (iv) that has been repaired, modified, or altered by anyone other than Pixie. In addition to the foregoing, no warranty, expressed or implied, will cover problems that result from (i) disasters including fire, water, or other acts of nature, (ii) electrical conditions such as those caused by lightning strikes, power fluctuations, electrical surges or outages, or any other such condition that may affect the electricity source; (iii) loss or damage in transit; (iv) failure caused by a product for which Pixie is not responsible; (v) normal wear and tear; (vi) a failure to comply with the Terms of Service; or (vii) any other cause which does not relate to a Pixie Points defect. You hereby acknowledge and agree that you have not relied on any representations or warranties other than those expressly set forth herein.

Pixie expressly disclaims, and you accept all responsibility for, any damages or costs arising from your installation, use, and removal of the Pixie Points. Such potential damages include, but are not limited to, damage to the premises where the Pixie Points are installed, including damage to any finish, paint, or other surface; any damages caused by use of the Pixie Points with electronics above 250 watts; any damages caused by use of the Pixie Points outside; and any fees charged by any third parties due to your installation or removal of the Pixie Points on leased or rented premises.

Note that Pixie Points require replacement once their useful battery life ends. Pixie Points’ battery is designed to last up to 12 months assuming a single search of 1 item every day. If you use Pixie Points more intensively, the battery lifetime will shorten and with heavy usage it could last less than a year. Such end of battery life prior to the expiration of the Warranty Period due to heavy usage does not fall under the above warranty.

WARRANTY CONTINUED

EXCEPT FOR THE EXPRESS WARRANTY SET FORTH ABOVE AND TO THE MAXIMUM EXTENT NOT PROHIBITED BY LAW, PIXIE POINTS ARE PROVIDED ON AN "AS IS" BASIS AND PIXIE EXPRESSLY DISCLAIMS ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, AND ANY WARRANTY ARISING OUT OF COURSE OF DEALING, USAGE, OR TRADE, ARE DISCLAIMED. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM PIXIE WILL CREATE ANY WARRANTY REGARDING PIXIE POINTS THAT IS NOT EXPRESSLY STATED ABOVE. WE ARE NOT RESPONSIBLE FOR ANY DAMAGE THAT MAY RESULT FROM YOUR USE OF PIXIE POINTS. YOU UNDERSTAND AND AGREE THAT YOU USE THE PIXIE POINTS AT YOUR OWN DISCRETION AND RISK, AND THAT WE ARE NOT RESPONSIBLE FOR ANY DAMAGE TO YOUR PROPERTY (INCLUDING YOUR COMPUTER SYSTEM OR MOBILE DEVICE USED IN CONNECTION WITH PIXIE POINTS) OR ANY LOSS OF DATA. PIXIE DOES NOT WARRANT THAT PIXIE POINTS ARE ERROR-FREE OR THAT OPERATION OF PIXIE POINTS WILL BE SECURE OR UNINTERRUPTED. PIXIE POINTS ARE DESIGNED AND TO BE USED SOLELY TO HELP FIND PERSONAL POSSESSIONS OR OBJECTS. PIXIE POINTS SHOULD NOT BE RELIED ON TO FIND PERSONS OR MONITOR A PERSON'S LOCATION. PIXIE POINTS DO NOT SUBSTITUTE PARENTAL, ADULT, OR PROFESSIONAL SUPERVISION. HOWEVER, PIXIE DOES NOT DISCLAIM ANY WARRANTY OR OTHER RIGHT THAT PIXIE IS PROHIBITED FROM DISCLAIMING UNDER APPLICABLE LAW.

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